



Terms & Conditions of use

Use of the EQUUS INNOVATION portal, or any other EQUUS software, to enter a class or competition hosted by our partner (the Equestrian centre or venue) will deem the User's complete acceptance of all the terms and conditions identified below.

We may update these Terms of Use (and the documents referred to in them) and any aspect of the Software from time to time. Your subsequent use of the Website constitutes acceptance of such updates. You are requested to regularly visit our home page to view the most up to date version of these Terms of Use. If you do not agree to these Terms of Use as updated from time to time then please do not use the portal or any part of it.

1. Any transactions completed on this site are specifically between the Competitor (YOU) and the Coach running the event. Equus Innovation is not responsible for any issues relating to the running of the event, show or class, and any issues should be raised directly with the Equestrian centre running the event.
2. The Website is a marketplace platform that facilitates the online listing and promotion of equestrian events and allows prospective entrants to view those events and enter them including paying the entrance or registration fees.
3. When an End User decides to register for and enter an Event via the EQUUS INNOVATION portal, or through an Organiser using the Equus Software, the resulting legal contract is between the End User and that Organiser. That agreement shall consist of these Terms of Use, the email confirmation of your order and the details on the relevant event listing page. You agree to be bound by all such provisions. As we are not a party to the transaction we shall not bear any express or implied liabilities in connection with the staging of the Event listed by Organisers through the Website.
4. Access to the Website is permitted on a temporary basis, and we reserve the right to withdraw or amend the Website and the services provided through it without notice. We will not be liable if for any reason the Website is unavailable for any period.

5. Any Entry by an End User shall be deemed to be an offer by the End User to enter an event and acquire event services from the Organiser subject to these Terms of Use and the applicable details on the event listing page. We are not responsible for the listings provided by Organisers, the promotion, organisation, production and staging of an Event.
6. If there is an inconsistency between these Terms of Use, the email confirmation of an order or the details on the listing page then these Terms of Use shall prevail to the extent of the inconsistency.
7. We cannot give any undertaking that Event services you acquire from Organisers through the Website will be provided with reasonable skill and care and this and any other such warranties (whether express or implied) are disclaimed by us to the fullest extent permitted by law. This disclaimer does not affect your statutory rights against the Organiser.
8. No Class or Event entries shall be deemed accepted by the Organiser until we in our capacity as the disclosed commercial agent of the Organiser issue an email acknowledgement of the order. The agreement between you as End User and an Organiser will relate only to the Event detailed in the email acknowledgement.
9. Any Class or event entries made using the software will be deemed to be accepted by the Organiser only when you receive an email confirmation from the Equestrian centre
10. Purchases of entry to Events must only be paid for through the EQUUS payment facility, (Stripe).
11. All graphical and written representations and descriptions of Events listed by Organisers, as well as any applicable warranties, whether express or implied, shall be solely binding upon them.
12. Any rebates and cancellations shall be subject to the Organiser's terms and conditions, which you must check and accept when placing an order via the software. Any refunds must be directly arranged with the Organiser.
13. In the event of a dispute with an Organiser, you are required to take all reasonable steps to resolve the matter directly with the Organiser.
14. Any user entering data into the Equus Innovation software or submitting information to a third party for entry into the system, is responsible for ensuring that the information provided is accurate, up to date and complete.
15. Equus Innovation will use your data to process your entry and contact you to let you know your times, results, ballot information, amendments made to the show and future similar shows from this event/organiser via email or telephone/SMS.
16. Equus Innovation will pass your details onto event organisers so they can contact you by email only with regards to the events in which you are registered.
17. All refunds are governed by the Organiser's refund policy. End Users should check an Organiser's refund and event cancellation policy before entering an Event via the portal. Where appropriate End Users must request any refund directly from an Organiser. All disputes regarding refunds are between the Organiser and End User.

EQUUS Innovation are not responsible or liable in any way for refunds or mistakes in relation to refunds.

18. We collect, store, transfer, process and where applicable share data collected from persons who visit the Website and from End Users and Organisers in the course of our operations in accordance with our Privacy Policy, incorporated into these Terms of Use by reference.
19. In providing information, to enter a Class or Event to be run by an Organiser, the user is automatically accepting that all or part of this data may be used or displayed by the Organiser as part of the process for running the event or show.
20. All entries made using the EQUUS IINNOVATION Software, are also subject to any specific rules and regulations pertaining to competitions run on the Equestrian centre or Venue locations. Any Entry to Affiliated Events or Classes (British Show jumping, British Dressage, British Eventing) will be subject to the individual regulations and rules of those Organising bodies as well as the ones identified here.
21. All attendees must wear the current standard of Riding and safety equipment
22. It is strongly recommended that all attendees carry third party Insurance to cover all eventualities
23. The venue and the Coach are specifically excluded from any responsibility or liability associated with damage, personal injury or accident whilst you are attending any events organised by Julia Ryde-Rogers.